

Quality Policy

The Directors of AquaTerra Group recognise that the application of quality management principles not only provides direct benefits but also makes an important contribution in managing costs and risks. This policy statement summarises the Quality objectives of the Directors of AquaTerra Group for its business activities, the management of rope access construction, rigging and lifting and engineering support services, the design and provision of training and competence solutions and the provision of work at height safety and rescue equipment.

SMART (specific, measurable, achievable, relevant and time-framed) Quality objectives are set by the Directors, addressing risks and opportunities as identified by Top Management. They are reviewed during bi-annual HSEQ Reviews and regular Management Meetings and the outcomes communicated to all staff.

Our aim is to provide an effective quality service in accordance with BS EN ISO 9001, and ISO 17020 the principles of which are based on continual measured improvement of performance. In order to ensure we maintain our objective the Directors will:

1. Develop quality objectives and implement a quality management system appropriate to the purpose and context of the business and supportive of its strategic direction.
2. Identify and meet the needs and expectations of our clients and interested parties.
3. Be accountable for the effectiveness of the Quality Management System.
4. Satisfy applicable requirements
5. Achieve, maintain and improve overall organisational performance and capabilities.
6. Provide training and encouragement to all personnel to adopt a pro-active role in furthering and developing the Company's objectives.
7. Encourage the transfer of Quality related information and knowledge throughout the workforce.
8. Ensure regular and continuous monitoring and review of Quality objectives as part of a continual improvement strategy.
9. Ensure the protection of proprietary rights and confidentiality of information obtained in the performance of business activities
10. Ensure impartiality is assessed and maintained while carrying out inspection activities.

Scope of the Quality Management System

Subject to consideration of external and internal issues and the requirements of interested parties, AquaTerra provides a range of services:

- The management of rope access construction, rigging and lifting and engineering support services onshore and offshore, worldwide.
- The design and provision of training and competence solutions at AquaTerra House, Kintore as well as at remote locations, worldwide.
- The provision of work at height safety and rescue equipment from AquaTerra House, Kintore.

In addition, we are responsible for the maintenance of the business infrastructure and premises with support in human resources management from a specialist provider.

Our clients include the Offshore Oil and Gas, Construction, Food and Drink and Transport industries, Worldwide. However, we will not provide services to unethical businesses or any persons involved in slavery or human trafficking.

The Quality Management System applies to all aspects of the business; there are no exceptions.

For and On Behalf of AquaTerra Group



Peter Robinson
Managing Director



Alan Ewen
Operations
Director



Stephen Taylor
Engineering Director



Elaine Pacitti
Finance Director

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